

News Release

Consulting on our care services

A consultation on care services for vulnerable elderly people is taking place across North Lanarkshire.

We want to hear the views of a wide range of people, including those who currently use our care services and their carers; sheltered housing residents; people employed in the service such as social workers and district nurses and other interested organisations.

Demand for our care services continues to grow and by gauging the views of our residents we can ensure we're providing a modernised service to those who need it most.

Our survey looks at the eligibility criteria for our community alarm service. Currently people are entitled to this service if they are aged 75 and living alone, or an alarm is provided dependent on need (following an assessment).

Councillor Paul Kelly, Chair of North Lanarkshire Health and Social Care Integrated Joint Board (IJB) said: "At a previous meeting of the IJB a decision was taken to review the eligibility of the Community Alarm System.

"That's why we're asking people who use the service, work with or have an interest in older people, to give us their views and complete our survey.

"The information they share will help us provide the necessary supports and advice to make a significant difference to their lives.

"It's a great opportunity for the community to help shape future services for older people in our area and I would urge people to take part."

There are a number of ways to complete the survey. It can be completed [here](#), staff working with older people, for example, in our sheltered housing, will help people fill it out and we can issue paper copies too.

To find out more please contact the service on 01698 403278 or the Social Work – Community Alarms mailbox (SWCAS@northlan.gov.uk).

The closing date for all responses is Monday 18th December.

Ends.

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