**EMPLOYEE SPECIFICATION**

**Job Title: Family Support Worker**

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| **Factor** | **Essential** | **Desirable** |
| Qualifications/Training | Good standard of general education  | Relevant degree or qualification in Childhood/Youth Development, Children & Families, Autism or Counselling/Therapeutic interventions |
| Experience | Experience working in health, social care, education, or community/voluntary sectorAble to demonstrate effective and meaningful involvement with children and familiesExperience of working on own initiativeExperience of working as part of a team | Experience of facilitating group work to children and/or parent carers |
| Knowledge/Skills | Childcare or health care knowledge acquired through qualifications or training Skilled networker and comfortable in multi-agency meetings and networksAbility to produce and contribute to written reports in line with organisational and partner requests.Excellent interpersonal skills demonstrating ability to* Empathise with carers and young carers
* Actively listen in a one-to-one supportive conversation
* Initiate and sustain positive working relationships
* Present ideas concisely and clearly

Good IT skills with experience in relevant Microsoft Packages. | Experience of working with children with additional support needs Understanding of the issues, challenges and barriers that face unpaid carersSkilled in the use of Charity Log |
| Personal Attributes | Confident self-starter, who can manage and organise their own workload to achieve outcomes and outputs within a defined timescaleEvidence of an empathetic, non-judgmental attitude |  |
| Other | Willingness to travelWillingness to work out with normal office hoursAbility to work effectively from home |  |