**EMPLOYEE SPECIFICATION**

**Job Title: Family Support Worker**

|  |  |  |
| --- | --- | --- |
| **Factor** | **Essential** | **Desirable** |
| Qualifications/  Training | Good standard of general education | Relevant degree or qualification in Childhood/Youth Development, Children & Families, Autism or Counselling/Therapeutic interventions |
| Experience | Experience working in health, social care, education, or community/voluntary sector  Able to demonstrate effective and meaningful involvement with children and families  Experience of working on own initiative  Experience of working as part of a team | Experience of facilitating group work to children and/or parent carers |
| Knowledge/  Skills | Childcare or health care knowledge acquired through qualifications or training  Skilled networker and comfortable in multi-agency meetings and networks  Ability to produce and contribute to written reports in line with organisational and partner requests.  Excellent interpersonal skills demonstrating ability to   * Empathise with carers and young carers * Actively listen in a one-to-one supportive conversation * Initiate and sustain positive working relationships * Present ideas concisely and clearly   Good IT skills with experience in relevant Microsoft Packages. | Experience of working with children with additional support needs  Understanding of the issues, challenges and barriers that face unpaid carers  Skilled in the use of Charity Log |
| Personal Attributes | Confident self-starter, who can manage and organise their own workload to achieve outcomes and outputs within a defined timescale  Evidence of an empathetic, non-judgmental attitude |  |
| Other | Willingness to travel  Willingness to work out with normal office hours  Ability to work effectively from home |  |