

Get Gaz & Leccy under control.

Ask your energy supplier about getting a smart meter at no extra cost.



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What is a smart meter?

Smart meters are the new generation of gas and electricity meters, which will replace the traditional meters in our homes.



What are the benefits of getting a smart meter?

- Bills will be accurate, not estimated
- Regular meter readings will be shared directly with your energy supplier through a secure wireless network, meaning no more manual meter readings
- You will receive an in-home display, which shows exactly how much energy you're using, as you use it, and what it is costing in pounds and pence

In the future:

- switching between suppliers, or between credit and prepay, will be quicker and easier
- prepay customers will be able to top up online or via mobile phone



What do I need to know about my smart meter installation?

- Your smart meter will be installed by a trained smart meter installer, at no extra cost
- Before they arrive, make sure you know where your current meters are located and check they're easy to access

On the day:

- you must be present throughout the installation, which will take approximately one hour for each meter. During this time, your energy supply will be cut off temporarily
- your installer will show you how to use your new in-home display
- if a gas meter is being installed, a gas safety check will also be performed

If you need further assistance, you can contact your energy supplier.



The voice of the
smart meter rollout

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How and when can I get a smart meter?

Every home in England, Scotland and Wales will be offered a smart meter by their energy supplier, at no extra cost, between now and 2020.

When you are eligible depends on many different factors, such as the age of your existing meter and the type of housing you live in.

Your supplier will be in touch when your smart meter is ready to be installed.



What is Smart Energy GB?

Smart Energy GB is the voice of the smart meter rollout

Find out more information about smart meters and how they can help you by visiting smartenergyGB.org



This leaflet can be downloaded or made available in alternative formats upon request. For more information visit smartenergyGB.org



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